Montrelle Hines

CONTACT

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SKILLS

Databases:
DBeaver, MongoDB, NoSQL,
PostgreSQL, SQLite

Frameworks:
Bootstrap, Flask, Rested API's,
JSON, NodeJS, ExpressJS, React

Languages:
CSS, HTML, JavaScript, Python

Tools/DevOps:
Github, Codux, Figma, Postman

EDUCATION

Coding Temple, Chicago IL
Full-Stack Software Engineer
Program

LANGUAGES

Spanish fluency & native

English speaker

Portfolio

CREATIVE ENDEAVOR

ZeroCost Gaming Website

This project involved me designing and developing a website using React as the front-end and Flask as the back-end API endpoint. The project was curated to display a list of free-to-play video games. I analyzed and assessed the requirements of the project, architected the system, and assembled the necessary components.

- React: front-end library used to build the user interface
- Flask: Python-based web framework used for the back-end API endpoint
- JavaScript: programming language used for the front-end
- Python: programming language used for the back-end
- HTML: markup language used to create web pages
- CSS: style sheet language used to style web pages
- Web scraping libraries: used to retrieve game information from external sources
- SQLite: relational database management system used to store game information
- Git: version control system used to track changes in the code

EXPERIENCE

Full-Stack Software Engineering Student   Coding Temple | Nov. 2022 – Feb. 2023

- Completed an intensive 10-week program covering full-stack web development.
- Developed several web applications using Python, Flask, React, and SQL.
- Gained experience working on collaborative projects with other students.
- Participated in daily stand-ups, code reviews, and one-on-one mentorship sessions
- Create a return on investment calculator (ROI) using OOP.
- Craft databases using SQL in PostgreSQL and Entity Relationship Diagrams (ERD).
- Learned best practices for version control using Git and GitHub.
- Gained the ability to learn how to learn.

Delivery Driver   Amazon | May 2022 – Nov. 2022

- Delivered packages to customers' homes and businesses in a timely and professional manner.
- Managed delivery routes and schedules to ensure packages were delivered on time and according to company standards.
- Communicated effectively with customers and team members, providing exceptional customer service and resolving any issues or concerns that arose.
- Adhered to all safety protocols and procedures, including wearing personal protective equipment and following safe driving practices at all times.

Freelance Graphic Designer   Self-Employed | Feb 2021 – Current
- Developed and designed visual concepts, graphics and layouts for multiple projects, including logos, packaging, social media content, and marketing materials.
- Communicated with clients to establish design objectives and requirements.
- Utilized graphic design software such as Adobe Photoshop, Canva, Adobe Lightroom, Midjourney AI Art Generator, and PicsArt to create designs and manipulate images.
- Created original artwork and illustrations using various media and techniques.
- Conducted research and kept up-to-date with industry trends and techniques to continuously improve design skills.

Customer Service Representative
Faneuil, INC | Aug. 2020 – Nov. 2020

- Assisted customers with health insurance inquiries and claims
- Maintained accurate records of customer interactions and transactions
- Worked collaboratively with cross-functional teams to resolve complex issues
- Developed expert-level knowledge of healthcare plans and options
- Facilitated customer enrollment in healthcare plans

Part-Time Coding Bootcamp Student
Tech Talent South | Oct. 2020 – Dec. 2020

- Learned the fundamentals of web development, including HTML, CSS, and JavaScript

Fitness/SPA Attendant
Spa of Colonial Williamsburg | April 2017 – Present

- Kept all areas well-stocked with treatment supplies, sanitized tools and clean linens.
- Removed trash and dirty linens and reset rooms or equipment for next guests.
- Maintained inventory of items that were placed in each guest room.
- Responded to guest requests for assistance, toiletries and personal care items.
- Escort guests to the spa lounge and provided a tour of the facility.

Loader/Receiver
Walmart Distribution Center | Aug. 2018 – June 2019

- Processed incoming shipments upon package receipt by scanning boxes and envelopes and using updated system software.
- Loaded, unloaded and moved material to and from storage and production areas.
- Identified inadequate materials and faulty equipment and brought to supervisors' attention.
- Manually transported warehouse materials weighing up to 60 pounds and maintained stamina while standing, sitting, bending and walking for extended periods of time.

Martial Arts Instructor
Xtreme Dragons Black Belt Academy | June 2012 – Aug. 2018

- Instructed on proper breathing techniques, stances and forms.
- Taught both core principles and fighting techniques to students of all levels.
- Imparted key etiquette points, discipline and respect.
- Administered fitness assessments.
- Cultivated positive relationships with participants by interacting with group during fitness classes.
- Motivated clients to achieve their personal Martial Arts goals through developing and modifying routines.
- Maintained cleanliness of Martial Arts studio, mirrors, floor and equipment.
- Attended to needs of visitors by aiding and providing customer service in fast-paced environment.
- Explained and demonstrated Martial Arts games and activities to students.

Tech Support Specialist
IBEX Global | Sep. 2017 – Jan. 2018

- Provided technical support to customers by identifying issues and explaining solutions to restore service and functionality.
- Recorded and maintained detailed notes for each client and work order, documenting all transactions and support interactions in the system for future reference and to add to the knowledge base.
- Collaborated with supervisors to escalate and address customer inquiries or technical issues, ensuring timely resolution.
- Explained technical information in clear terms to non-technical individuals to promote better

understanding and resolve issues.
- Activated accounts for clients interested in new services, contributing to sales and revenue goals.

Sales Associate
Advance Auto Parts | Oct. 2013 – Feb. 2017
- Engaged with customers to recommend specific products and specials, building rapport and lasting relationships.
- Maintained organized and presentable merchandise to drive continuous sales, organizing racks and shelves to maintain store visual appeal and promote specific merchandise.
- Processed product returns and assisted customers with other selections, ensuring customer satisfaction.
- Evaluated inventory and delivery needs, optimizing strategies to meet customer demands and improve sales.
- Prepared merchandise for the sales floor by pricing or tagging

Instructional Mentor
Newport News Aviation Camp | July. 2016 – July. 2017
- Instructed STEM fundamentals through games and outdoor activities.
- Collaborated to optimize student education and promote relationships.
- Observed and evaluated student progress for improvement.
- Communicated frequently to enhance learning with innovative activities.

Instructor/Captain
STEPping Up America | Jan. 2012 – April 2012
- Built and maintained company website
- Created and instructed STEM activities for students
- Collaborated with staff to optimize student education
- Fostered meaningful relationships among students through community projects

Technical Intern
KITE Technical Services | Nov. 2010 – April 2012
- Built and maintained company website
- Configured hardware and software for optimal network performance
- Investigated and resolved printer and device issues
- Managed system-wide software deployments and upgrades
- Maintained accurate client correspondence files and database information.
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Certification:

Coding Temple - https://www.credly.com/users/montrelle-hines/badges

Tech Talent & Strategy - https://verified.sertifier.com/en/verify/08004343083727?ref=email